**Microchanneling Pre-Procedure Information & Care**

**Congratulations!** You are making an investment in yourself. We are confident that this procedure will put a pep in your step and make you feel great about yourself. Before beginning, let’s make sure you are a good candidate for microchanneling and help you understand what to expect. We want to make sure you get great results, which also requires that you follow appropriate pre- and post-care instructions.

**It is very important that you read ALL of the information in this document as it confirms that you understand and agree to our policies. We can only begin your procedure once it is signed & returned to us. Thank you for your understanding.**

**Contraindications:** You must not have any of the following conditions at the time of your microchanneling service:

- Pregnancy or likely pregnancy
- Diabetes (people with unstable diabetes should not be treated due to healing problems)
- Active herpes simplex in the area to be treated (microchanneling is possible once the outbreak is healed, however it may be advisable to take prescription strength antiviral medication to keep this condition in remission during the treatment series)
- Dry skin in the area to be treated. In this case, start moisturizing and ensure the condition is under control prior to undergoing any treatment.
- Eczema, psoriasis, infection, rash or any type of dermatitis or active inflammatory skin condition at the treatment site. Microchanneling may aggravate the condition.
- Be under the influence of alcohol, recreational drugs, or other substances.

If any of these conditions apply or may apply to you at the time of your appointment, please inform your service provider during your consultation.

**Post-Procedure:**

- You will experience noticeable redness in the treated area for up to 90 minutes after your procedure.
- You will need to avoid direct sunlight for 24 hours after your treatment.
- We will provide you with detailed post-procedure instructions on or before your appointment date.

**PRETTYOLOGY POLICIES**

In order to provide all of our clients with great service and the best experience, our policies are as follows:

**CLIENT-ONLY IN THE PROCEDURE ROOM**

Though a friend or family may accompany you to your appointment, we have learned it is best that they do not sit-in on your procedure. It is important the artist is able to have their full focus on you, the client. Friends and family tend to be a distraction for both the client and artist.

**CHILDREN, TODDLERS AND BABIES**
Though we love children, toddlers and babies, we must kindly ask that you do not bring them with you to your appointment. Unfortunately, they are a distraction to the artist, as well as the other guests having services at Prettyology. Thank you for your understanding.

CANCELLATION POLICY
Microchanneling is a time-intensive service. In booking your appointment, we are reserving a designated amount of time specifically for you. We require a 50% deposit in order to reserve this time for your appointment.

If you need to cancel for any reason, we require that you cancel at least 24 hours prior to the start of your appointment time so that we may be able to offer this time to another client.

If your appointment is cancelled with less than 24 hours’ notice (or in the case of a no-show), you will still be charged the full price of your scheduled service.

TARDINESS
Please plan to arrive at Prettyology 15 minutes prior to the start of your appointment. You will need to complete a consent and medical intake form. We want to make sure you have time to make yourself comfortable before the start of your appointment.

Boston’s Back Bay area is often congested. Please give yourself extra time for parking.

If you are late it will compromise the amount of time the artist has to spend on your procedure, which in turn compromises your results.

In the event that a client is sufficiently late that in our judgment the procedure would be rushed or results compromised, the procedure may be cancelled, and the full service fee will still apply, as we are not able to sell this time to another client. It is each client’s responsibility to arrive in time.

RIGHT TO REFUSE TREATMENT
Though it is extremely rare, we reserve the right to refuse treatment for the following reasons:

- Undisclosed skin condition (including sunburn/suntan)
- Under the influence of drugs or alcohol
- Any behavior which, in the opinion of the artist or Prettyology, might compromise the artist’s or Prettyology’s ability to work safely and comfortably toward the desired results, or might disrupt other clients.

Microchanneling is a process. Multiple sessions may be required to achieve the desired results.

Please call or email us with any other question you may have.

We look forward to seeing you soon!

I have been informed of the contraindications and restrictions of microchanneling and agree to follow Prettyology’s policies described above.

Print Name: _______________________________ Date: __________________

Signature: _________________________________